



Our ref: Pen 08/14

MACHINE GAMES DUTY (MGD) – CANCELLATION OF PENALTIES

Why have I received this letter?

We have sent you this letter because we are aware that some of the MGD penalties that have been charged are wrong. If you have been charged an automatic penalty for filing your MGD return or paying your MGD late, we are going to cancel your penalty. Do not worry, you do not need to do anything.

We are doing this as a matter of good customer service and to give our customers certainty about their MGD affairs. We are very sorry for any worry our mistake has caused.

What do I need to do now?

- You do not need to do anything.
- If we have written to you charging you a penalty for filing your MGD return or paying your MGD late, we will automatically cancel the penalty. If you use the MGD Online Service you may still see the penalty on your MGD account. We are working as quickly as we can to remove these penalties from MGD accounts.
- If you have already paid a penalty and you do not have any MGD debts, we will refund the penalty to you. We will also pay you the interest due. We will make refunds by payable order sent by post between now and the end of December.
- If you have already paid a penalty and you do have MGD debts, we will use the penalty you paid to help pay these debts. We will refund any amount left over to you.
- If you have asked us to review a penalty for filing your MGD return or paying your MGD late, this review is now closed.
- You do not need to contact HMRC.

When will I get my repayment?

Unfortunately, it will take us some time to work through everything we need to do to remove penalties from accounts and send payable orders to those we are refunding. Please bear with us. We are grateful for your patience.

What else do I need to do?

It is still very important that you file your MGD returns by the due date and pay what you owe on time. If we do not receive a return from you we will send you an assessment charging what we think you owe.

This letter applies only to penalties for filing your MGD return or paying your MGD late. Other penalties, such as those for failing to register or making errors on a return, still stand. Penalties for all other taxes are unaffected.

Further information can be found at www.hmrc.gov.uk/machinegamesduty